

## CARGO HANDLING DEPARTMENT EXPORT SERVICE CHARGES

Issue No: **1**  
Issue Date: **12/02/2024**

	General Cargo	Temperature Sensitive Cargoes (Food etc.)	Other Temperature Sensitive Cargoes (Pharmaceutical, Medical Equipments etc)	Valuable Cargos, Dangerous Goods, Live Animals (Cats, Dogs, Fish etc.)
09:00 - 17:00	1800	2100 TL + (3,15 TL * Kg * Day)	2400 TL + (5,71 TL * Kg * Day)	2305 TL + (3,90 TL * Kg * Day)
17:01 - 19:00	2200	2830 TL + (3,30 TL * Kg * Day)	2830 TL + (5,71 TL * Kg * Day)	2830 TL + (3,90 TL * Kg * Day)
At Weekends (09:00-18:00)	2200	2830 TL + (3,30 TL * Kg * Day)	2830 TL + (5,71 TL * Kg * Day)	2830 TL + (3,90 TL * Kg * Day)
19:01 - 09:00	2670	4080 TL + (3,30 TL * Kg * Day)	4800 TL + (5,71 TL * Kg * Day)	4800 TL + (3,90 TL * Kg * Day)
Religious and National Holidays	2670	4080 TL + (3,30 TL * Kg * Day)	4800 TL + (5,71 TL * Kg * Day)	4800 TL + (3,90 TL * Kg * Day)

*\*Additional personel charge is applied for works to be made after 18:00 at weekends, religious and national holidays; after 21:00 at weekdays. This is also valid for Charter Charges (2340 TL \* hour)*

OTHER CHARGES	
Charges for Extra Storage Days (Applied after 3 days of storage)	2685 TL + (5,70 TL * Kg * Day)
Charges for Draw-Back of Cargo	2685 TL + (5,70 TL * Kg * Day)
Section II Battery Control	1800 TL + (3,07TL * Kg * Day)
Forklift Charge	980 TL (Up to 2 Tons)      750 TL * Ton (For each tonne after 2 tons)
<i>*Crane cost for the delivery of cargo exceeding the forklift capacity belongs to the customer.</i>	
Security Services (Paid per each customs declaration)	0,55 TL * Kg (Min. 210 TL)
Porter Charge (Applied on non-forklift cargoes)	1 TL * Kg (Min. 220 TL)
Extra Security Services (ETD / K-9 Opaque Cargo)	Additional to Security Services 500 TL is feed. (Calculated as per custom declaration)

TRANSFER BETWEEN WAREHOUSES (TRANSFER AND TRUCK CHARGE)			
	Between 0KG - 2000KG	2001KG and more	
Transfer Between Warehouses (Transfer and truck charge)	4125 TL	4125 TL + TON * 825 TL	

*\* If transfer of cargo is between different warehouses (DHL, UPS etc.), extra 2280TL shall be charged.*

AUTOMOBILE CHARGE	
09:00-17:00	5625 TL + (5,85 TL * Kg * Day)
17:01-08:59	6450 TL + (5,85 TL * Kg * Day)
At weekends	6450 TL + (5,85 TL * Kg * Day)
National Holidays	8460 TL + (5,85 TL * Kg * Day)

WAREHOUSE WEIGHING FEE	
0-100kg	1095 TL
101-500kg	1950 TL
501-1000kg	3385 TL
1001-3000kg	4850 TL

OTHER SERVICES					
Custom Sample	1300 TL	Wooden Beam/OSB(each)	600 TL	Plastic Wrap(Pallet)	525 TL
Custom Inspection	1300 TL	Picture Fee	150 TL	Plastic Wrap(Standard)	300 TL
Euro Palet(each)	1050 TL	Strapping (Plastic - Single)	330 TL	Barcode Label	12 TL
Handling	2510 TL (Up to 3 tons)	Strapping (Steel - Single)	495 TL	Special Cargo Label (DGR, PER etc.)	22 TL
	<i>*Extra 825 TL is added per ton after 3 tonnes.</i>	Plastic Wrap(Fibreboard Box)	300 TL	Repeated DG Check (DGD)	880 TL

TERMINAL FEE	CUSTOM DOCUMENTATION FEE
1050 TL	450 TL

CHARGES FOR CHARTER FLIGHTS			
	Genel Kargo	Özel Kargo	Bagaj
09:00 - 23:00	KG * 0,08 USD	KG * 0,09 USD	EACH PIECE * 4 EURO
23:01 – 08:59	KG * 0,09 USD	KG * 0,095 USD	EACH PIECE * 5 EURO

*\*If the storage fee of cargo for charter flights are lower than the minimum cargo acceptance fee for general cargo, the minimum cargo acceptance fee is reflected.*

EXPLANATIONS
1. VAT (20%) is not included on our charges. The Billing is included with 20% VAT.
2. Unloading and loading of cargos with baggage status (baggage with the status of passenger accompaniment) from the vehicle is the responsibility of the sender. If MNG is requested to unload the cargo from the vehicle, a porter fee will be charged.
3. The invoice is issued to the exporter (sender) company in the custom declaration form according to the Laws of the Revenue Administration (17/4-o VAT law); If the invoice is requested to be issued to the carrier or a different company, the letter of consent received from the sending company (exporter) must be stated to MNG before the invoice is issued.
4. In warehouse calculations, volume kg (chargeable weight) is taken as basis for cargoes with low gross kg and large volume kg.
5. Non-stackable cargos shall be charged double for their kilogram and volume.
6. In the case of that the results of weight and dimentions of cargo are rejected by customer, the second weight and dimention check is done on a charge base. (Warehouse Weighing Fee charges).
7. Labeling and weighing charge is applied for shipments for which labels are printed but not offloaded. If shipments are offloaded, Portorage charge is also applied.
8. Labeling and marking are the responsibility of the forwarders, and the labels to be provided by MNG upon incomplete labeling(missing labels) or re-request are subject to customs administration permission and will be charged.
9. Special cargo (DGR-PER-AVI-PIL etc.) is charged according to the flight day (Calendar day).
10. Forklift, portorage and security charges are not included in the cargo acceptance charges. A cargo acceptance charge tariff is applied to the shipments within the scope of the baby custom declaration.
11. The validity of the custom inspection and custom sample invoices is the day on the date they are issued, and when the service is requested on a different day, an another invoice will be issued again.
12. It is charged for each HAWB, if more than one airway bill is consolidated with single custom declaration form on export cargo.
13. For ETGB shipments and courier shipments, a fee shall be charged as many as number of custom declaration linked to single MAWB and Porter charge shall be calculated as double for these shipments.
14. If transactions will be made outside of the customs working hours, overtime working hours must be taken and information must be given to the address (on.kayit@mngairlines.com, kargo.ihracat@mngairlines.com) for personnel planning.
15. Extra storage charge is applied after third day of cargo following acceptance day in warehouse.
16. In special cases, a fee may be charged for security services (K-9, ETD, etc) (SGHA JAN 2008/Sec.7).
17. K-9 security service is obligatory for cargoes that do not fit in X-Ray, and the resulting fee is added to the invoice of the relevant cargo.
18. If the shipments is not proper condition for flight (within IATA rules) according to the carrier rules, the shipments shall not be accepted. All process to correct shipment for flight worthiness are subject to a handling fee.(Handling fee does not include the Materials cost used)
19. If any cargo within the scope of ETGB has special cargo status, 30 USD per HAWB is applied, and for shipments within the scope of ETGB, 5 USD per HAWB is added in addition to the storage fees
20. Extra portorage fee is applied to shipments whose transactions(Labeling-DGR Documentation, etc.) are not completed within maximum 30 minutes in the cargo acceptance area (Labeling, DG Documents, etc).
21. 210 USD+0.16*kg*day tariff is applied for Transit(TR), GDY Transfer(TK), Transfer to Warehouse(AN) transactions.
22. It is the responsibility of the shipper or its forwarder to use wooden materials in the shipment comply with ISPM 15 standards. MNG Airlines is not responsible for any penalties, damages or sanctions arising from non-compliance with this situation.
23. Additional Security Service charges for escorting Valuables shipment shall be charged as an additional fee (90 Euro+VAT) per shipment.
24. For diplomatic shipments, depending on the content of the cargo, K-9 (opaque) or ETD, if there is no forklift, a portorage fee is charged. (It does not apply to diplomatic mail, but it is valid for consular shipments)
25. Expenses that may occur for shipments that are subject to liquidation or destruction for any reason belong to the customer.
26. For Horse shipments, in addition to the storage fees, 1 hour of Additional Personnel Charge is charged during working hours, and out of working hours (after 18:00) an Additional Personnel Charge is charged for the hours worked.

Prepared By	Approved By
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